

# Introducing One Library

The new Shire of Boddington Library has joined with 11 other local governments in a new, sharing Library Management System, which will give library members access to a larger supply of resources.



## What is One Library?

The One Library network is the first of its kind in Western Australia, connecting 25 Libraries over the South West; giving greater access to the community. You will be able to use your new Library card to borrow and return items at any of the participating Libraries.

## How do I borrow?

As a member of the One Library network you will have access to a wider range of resources at your fingertips. You can browse the catalogue and request items from any participating One Library. When your requested items become available, they will be delivered to your preferred Library.

## What can I access?

With access to multiple Libraries, the materials of all these libraries become available to you. With over half a million items to select from you will have a wider choice of books, DVDs, magazines and more, you will find lots to love about our new service.

## Which local governments are involved in the One Library network?

The local governments included in this first of a kind system for WA are: City of Bunbury, Shire of Capel, Shire of Dardanup, Shire of Harvey, Shire of Waroona, Shire of Boyup Brook, City Of Busselton, Shire of Manjimup, Shire of Bridgetown-Greenbushes, Shire of Donnybrook- Balingup, Shire of Nannup and the Shire of Boddington.

## Frequently asked questions:

**Q: Will all libraries in the One Library service now offer the same service as each other?**

A: All One Libraries are committed to giving their customers the best service possible. Some Libraries may offer a service that will complement the core library service meeting the particular needs of their local community. Check with the relevant library to find out what's available to you.

**Q: Will the lending periods and overdue policies be the same at all libraries?**

A: No. Although participating Libraries may have similar policies, there may be a variation at some libraries.

**Q: How many items can I borrow?**

A: Collectively from the One Library service you can borrow up to 30 items with a standard membership. There will be local limits on some items at some libraries, please ask at your local library.

**Q: What if I have cards from more than one library?**

A: If you have multiple library cards from different libraries, you will be asked which card will be your primary membership for borrowing. You only need one card for borrowing, and the others can be made inactive. Library staff will be happy to discuss this in detail with you.

**Q: Will these changes affect the privacy of my existing library membership?**

A: Your privacy will continue to be protected. Staff at any given One Library service will only access your membership record if you choose to borrow or use your membership at that library. Your record will only be accessed in order to manage your transactions, and will not be made available to any third party without your consent. At all times, One Library operates in accordance with State and Commonwealth Government privacy regulations.